System Reports: I am having the following errors during version update in FusionRetail6. How can I resolve this problem?

- **Error**
- **----------**
- **Msg 5242, Level 22, State 1, Line 2**
- **An inconsistency was detected during an internal operation in database 'FR6Data'(ID:13) on page (1:26292). Please contact technical support. Reference number 4.**
- **Msg 3316, Level 21, State 2, Line 2**
- **During undo of a logged operation in database 'FR6Data', an error occurred at log record ID (68865:616:348). The row was not found. Restore the database from a full backup, or repair the database.**
- **Msg 3314, Level 21, State 4, Line 2**
- **The log for database 'FR6Data' is not available. Check the event log for related error messages. Resolve any errors and restart the database.**
- **Msg 3314, Level 21, State 5, Line 2**
- **During undoing of a logged operation in database 'FR6Data', an error occurred at log record ID (68847:438:1). Typically, the specific failure is logged previously as an error in the Windows Event Log service. Restore the database or file from a backup, or repair the database.**
- **Msg 0, Level 20, State 0, Line 0**
- **A severe error occurred on the current command. The results, if any, should be discarded.**

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Answer:

All the above mentioned error occurs due to Data corruption in database.

To recover from this error you should run the following queries. Please use the following steps…

1. Ask every user to logout from the database and close FusionRetail6 application in every node.
2. Take a current **backup** of the Database (**Strictly recommended**)
3. Go to **Start > All Programs > Microsoft SQL Server 2005 > SQL Server Management Studio Express**
4. Click on **New Query** button.
5. run the following Queries one by one

-
    - ALTER DATABASE your_database_name SET SINGLE_USER
    - Go
    - DBCC CHECKDB ('your_database_name', REPAIR_ALLOW_DATA_LOSS) WITH ALL_ERRORMSGS, NO_INFOMSGS
    - Go
    - ALTER DATABASE your_database_name SET MULTI_USER
    - Go

Note:

- **The above mentioned queries must be run by RanceLab personnel only.**
- Make Sure All Connection with the Database is stopped at that time.

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