Transaction : Why is Database Manager opening at the time of opening the Software?

Answer:

The probable causes and their solutions are,

1. Deletion or Renaming the Config File of the Software
2. Local Area Network malfunction
3. The services of the SQL Server are not running

Deletion or Renaming the Config File of RanceLab® FusionRetail™ 6 software

In the case of Deleting or Renaming the **Config File (FusionRetail6.exe.config)** the Database Manager opens up. You can find the Config File within the FusionRetail6 folder in the **Installation drive (generally 'C:\FusionRetail6\')**.

- Go to **My Computer > C:\FusionRetail6**
- Check the **FusionRetail6.exe.config** file.
- See if it is renamed or deleted.
- If it has been renamed then change it to **FusionRetail6.exe.config**.
- If the File has been deleted, run FusionRetail™ 6 to open the Database Manager.
- Check the **Server Name (Computer Name\SQL Instance), Authentication (SQL) and Login (sa)**.
- Click **NEXT.**
- Click the **Use Existing Database**.
- Click **NEXT**.
- Select the **Database Name** from the drop down list
- Choose **Station**.
- Click on **NEXT** button.
- Click the **Finish** button to run the software. It will create a new Config File in the Fusionretail6™ folder.

For more details please visit:

- http://www.rancelab.com/help/fr6_using_the_existing_database.htm

Local Area Network malfunction

This problem may arise when you are using a client server setting with one server and one or more than one clients/nodes. The database remains stored in the Server computer and accessed by the Clients /Nodes via **LAN (Local Area Network)**. If the client is not able to access the server database manager will get open while we trying to open the software.

In order to check the LAN please go through the following steps (from any Client/Node computer**):**

1. Click on **Start**.
2. Go to **Run**.
3. Type the **Computer Name** of the Server **(Example: \\server)**
4. Press Enter or click on OK.

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URL: http://rancelab.com/faq/content/29/562/en/why-is-database-manager-opening-at-the-time-of-opening-the-software.html

5. If it does not open the Server then there is some problem in LAN connectivity.
6. Contact your Hardware Vendor and explain the situation and ask him to make the server accessible for the clients/nodes, this will resolve your problem.

The services of the SQL Server are not running

- Right click on **My Computer** Icon.
- Select **Manage**.
- Double click on **Services & Applications**.
- Find **SQL Server (RANCELABSSE)** from the list.
- If the service is **Stopped** then click on the **Start** button to **Start** the service.
- If it throws a message indicating that the SQL Server is not able to start the services.
- Secure the last Backup.
- U**ninstall the SQL Server**
- Reboot your computer
- Insert RanceLab® FusionRetail™ 6 software CD
- Install SQL Server 2005.
- After installing run FusionRetail™ 6 software
- Check the **Server Name (Computer Name\SQL Instance), Authentication (SQL), Login (sa)**.
- Click **NEXT.**
- Click the **Attach** option.
- Click **NEXT**.
- Select the **.mdf file** (generally in 'C:\FusionRetail6\Data\' folder) and choose proper **Station** name.
- Click on **NEXT** button.
- Click the **Finish** button to run the software.
- It will create a new Config File in the Fusionretail6™ folder.

For more details please visit:

- http://www.rancelab.com/help/fr6_installing_server.htm
- http://www.rancelab.com/help/fr6_setting_up_the_database.htm

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